

Ratsupport DB Application Sign Up/ Sign In Instructions



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Discussion

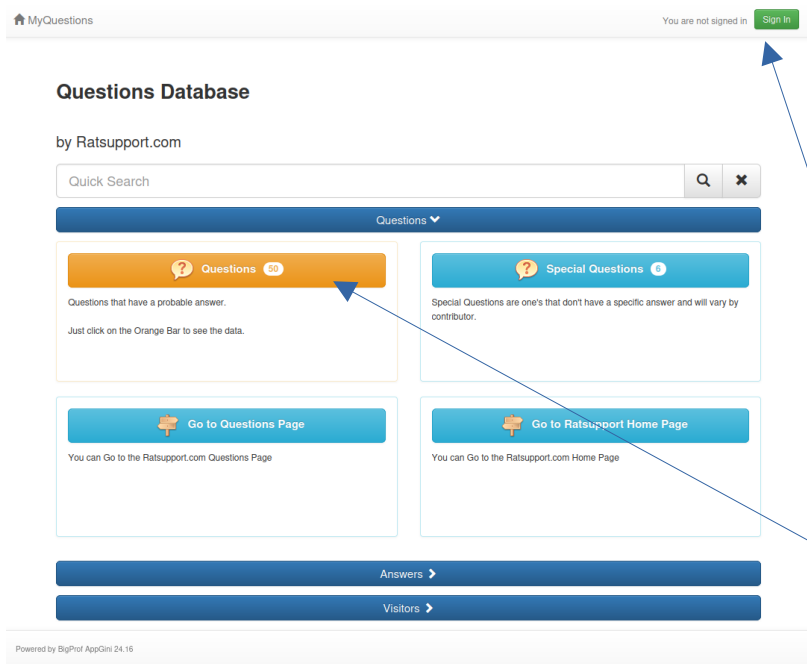
- The purpose of this presentation is to help new users to get through the SignUp/SignIn process of the Ratsupport's Database Applications.
- For security reasons most of the applications require the SignUp/SignIn process to keep the database safe and secure.
- There are some informational applications that do give a guest the opportunity to view the data in the Database. The **Vocabulary Database** on the Ratsupport.com's website is a good example of this.
- The Tables and Data in these applications are available on a permission based system. Users are placed into Groups depending on their needs by the Database Administrator and these Groups have permission to view, enter, edit and delete records.
- Generally Users have the least abilities and Admin have the most. The permissions can be broken into other permission groups like Divisions of the Company or permissions based on the users job.
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Main Landing Page (Guest)

The Ratsupport.com's Questions Database have guest privileges, this allows guests to view the Tables and Records.

Should the viewer be a member or wish to sign up then they must click the green Sign In button in the upper right. By doing that the user will be taken to the Sign In, Sign Up page. (next slide)

The User (Viewer) can click on one of the Tabs to show Tables or click on a Table to show records in Table View.



Application Landing Page (Member)

MyQuestions

Questions Database

by Ratsupport.com

This Database was created to ask and answer Questions on almost any subject. It is ment to encourage thought and knowledge.

If you want to ask, answer, provide comments or reference material, then use the sign up system to join the fun. Approval to participate will be provided as soon as possible after sign up.

Please respect the people that were kind enough to provide information.

[Return Questions Page](#)
[Return to Ratsupport Home Page](#)

Sign In Here

[Sign Up](#)

Username

Password

[Forgot your password? Click here](#)

Remember me

[Sign In](#)

[Continue browsing as a guest](#)

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08/03/24

by Ratsupport.com

This is the main landing page for non guest DB applications and for guest DB applications where the user clicked on the green Sign In button.

From this page the Sign Up and Sign In processes can be used.

Please note if you got here by accident and it is a Informational DB then you can click on the “continue browsing as a guest” link at the bottom of the Sign In window.

Sign Up

The screenshot shows a web interface for signing up. At the top right, there is a status bar that says "You are not signed in" next to a green "Sign In" button. Below this is a "Sign Up Here!" section with a green header. The form contains several fields: "Username" (with a red error message: "✘ Username already exists or is invalid. Make sure you provide a username containing 4 to 20 valid characters."), "Password" and "Confirm Password" (both with red error messages), "Email Address", "Group" (a dropdown menu with "classmates 63*" selected), "Full Name", "Address", "City", and "State". A blue "Sign Up" button is at the bottom. Two blue arrows point from the text on the right to the red error message and the "Group" dropdown.

If you clicked on the Blue Sign Up button near the bottom of the landing page then you will see this Sign Up window.

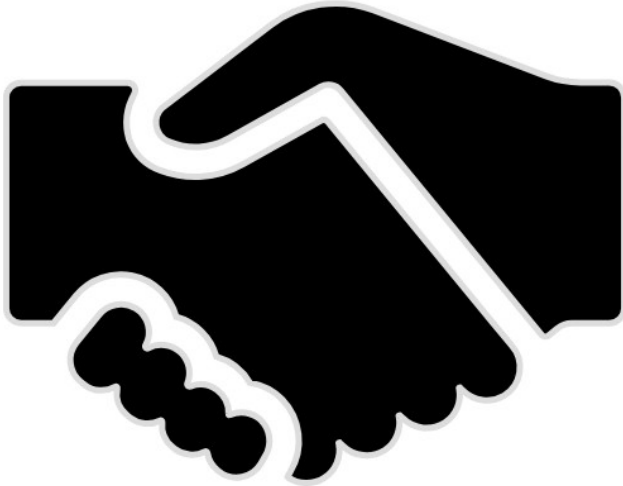
All Usernames are unique to the application DB. If you see this red warning notice then you must create a different Username.

The Administrator of the Application DB creates the groups as necessary for a secure database and it's tables. The user can select their desired group and the Administrator may accept it or change it during the approval process.

Fill in the Fields and press the Blue Sign Up Button to start the process.

Sign Up Process

Thank you for signing up!



Once you pressed the Blue Sign Up button you should see this Thank You message in your browser.

The Administrator of the Database will get an email notifying them of your beginning the Sign Up process.

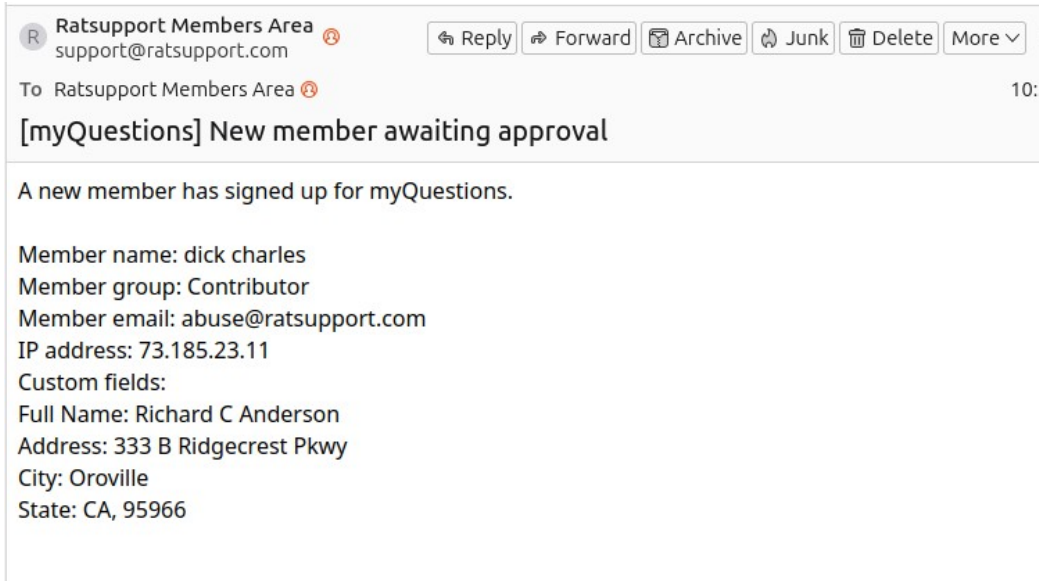
See the next slide to see what the Administrator Gets.

If you have chosen a group that doesn't require admin approval, you can sign in right now [here](#).

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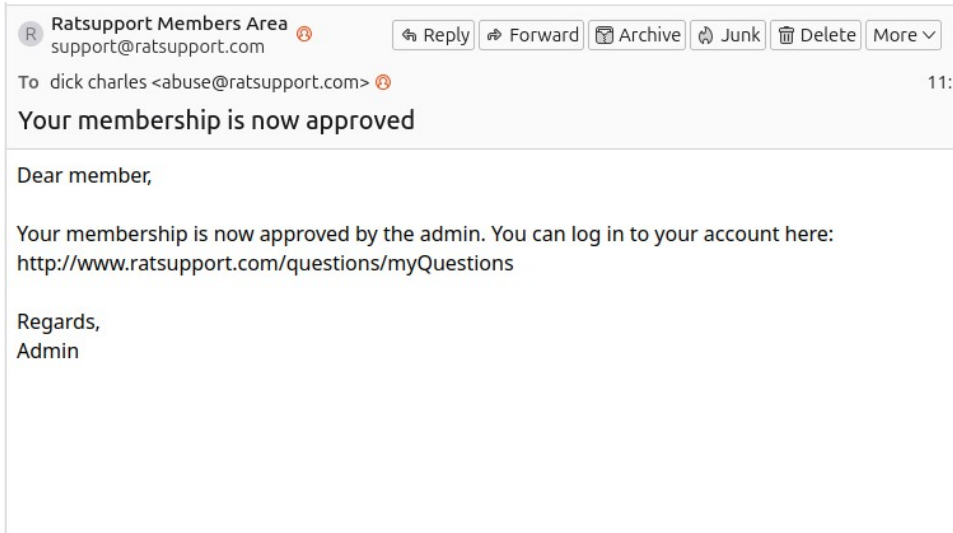
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Sign Up Administrators Email



Once the Administrator of your Application's Database gets this email then they will go through the Admin process for accepting or refusing users to this Application.

Approved Email

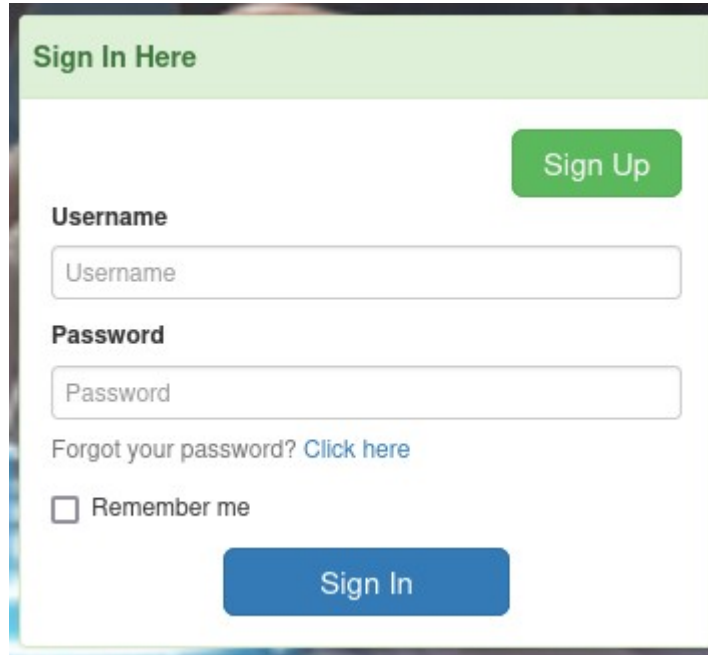


Once the Administrator approves your application you will get an email that looks like this.

If you don't get this email in a reasonable time then I suggest looking in your email providers Junk or Spam directories for this email and then you can mark that email as not spam.

*** Please note that you should make sure you have the email address “**support@ratsupport.com**” in your address book so your email provider will not mark this email as Junk or Spam. ***

Sign In



The image shows a web form titled "Sign In Here" in a light green header. The form contains the following elements:

- A green "Sign Up" button in the top right corner.
- A "Username" label above a text input field containing the placeholder text "Username".
- A "Password" label above a text input field containing the placeholder text "Password".
- A link "Forgot your password? [Click here](#)" below the password field.
- A checkbox labeled "Remember me" below the "Forgot your password?" link.
- A blue "Sign In" button at the bottom center of the form.

After the Sign Up process you will be allowed to Sign Into the DB Application.

Your Username and Password that you entered when you Signed Up.

If you forgot or lost that information then you can click on the [Forgot your password? Click here](#) link and you can see the presentation on that subject.

Be sure to use the Blue Sign In button. The Green Sign Up button is also there for a new user to use.

Happy Endings



Hopefully this presentation was a help to you and you have a good understanding of the Sign Up process on one of our Ratsupport.com Applications.

If you still have problems or you have comments, you can **Contact Us** via our contact page or send an email to us at support@ratsupport.com .

I hope you enjoyed this presentation.