

# Ratsupport.com Customer Information

## **Contact Information--**

Last Name (required): \_\_\_\_\_

Middle Name or Initial: \_\_\_\_\_

First Name (required): \_\_\_\_\_

Company Name (if necessary): \_\_\_\_\_

Address 1: \_\_\_\_\_

Address 2: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zipcode: \_\_\_\_\_

Land Phone: \_\_\_\_\_

Mobile Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Comments:

## **Network Information--**

Internet Service Provider:

Network SSID (name):

Network Password(only if waver is signed) :

Network Type (wired/wireless/both):

Router admin user id:

Router admin password(only if waver is signed):

## **Equipment Information--**

List equipment to be serviced and list user id's and passwords (only if waver is signed):

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**Automation Information--** (login information , only if waver is signed)

Computer Operating System (Windows/MAC/Linux): \_\_\_\_\_

Amazon Alexa Accounts: \_\_\_\_\_

Logitech Harmony Accounts: \_\_\_\_\_

TP-Link Kasa Accounts: \_\_\_\_\_

Other Automation Accounts: