RAT Support News Letter

Date: 2/29/2012

News Letter #14

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at support@ratsupport.com and tell me you don't want to be on the list. I will remove you from the news letter list .

1. About drag and drop vs copy and paste. I have been involved with some users and there have been problems with drag and drop. Depending on your configuration your drag and drop operation could result in a move and not a copy and paste. I believe a person should do as they wish and do it clearly. I personally make two windows on my desktop and then select the folder or file that I want to copy somewhere and I then right click on that folder or file and select copy and then point to the second window and click on paste. This operation does a couple of things for me. One it leaves me with two copies so I can check that the operation took place, and if I want I can delete the original after checking the new location is working. I have put together a discussion on files and folders that might help : http://www.ratsupport.com/downloads/Folders.pdf .

2. I am still getting people give me their computers to remove malware when all they had to do was update their spyware and anti-virus software and run some full scans. I recommend scanning once a week or so. I do it when I am leaving the house for a while and set the scans in operation and then they will be done when I return.

3. Email clients and web mail is something I think I should talk about. Email clients like outlook, outlook express, thunderbird are applications that handle your email account. I don't recommend Incredmail because it is a memory user and slows down your computer. If you choose not to use an Email Client then most email services allow connection via your browser. Be sure you realize where the email lives. If you use an email client then usually the email is downloaded to the clients machine. If you have more than one person wanting to view the same emails then you can select "Leave messages on server". This will allow one person to be the master that downloads the emails but the other person can see the emails before they are downloaded and they will still be there for the master user. You can usually get instructions from your email provider on how to configure your email client.

4. As internet security becomes a bigger and bigger problem and brings new area's for discussion I always look for new information. I found this site that makes sense and am going to share the link with you. If you are a business or just a general user this information should be good for you. Here is the link: http://www.newinternetsecurity.com/ .

5. Be sure to do your backups and updates, have a wonderful Month.

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