## **RAT Support News Letter**

Date: 4/13/2012

News Letter #15 April 2012

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at <a href="mailto:support@ratsupport.com">support@ratsupport.com</a> and tell me you don't want to be on the list. I will remove you from the news letter list.

- 1. Doing wonderful things at the time of writing, was so busy that I forgot to send April news letter, must have been the thought of the IRS and all that stuff. Sorry for not doing a better job, but you might enjoy this newsletter.
- 2. I had to replace my cell phone, it was a Palm Pre + but HP decided to stop supporting Palm so I had to purchase a new phone. Even thought I don't like Apple Corps Business practices I decided to purchase an Apple Iphone 4s. The decision was a tough one but after doing much research it became very obvious that the Iphone is better than the Android machines.
- 3. In doing some things with the new phone I found some wonderful applications and most will work with most smart phones. Look into a program called <u>Dropbox</u>, it allows you to share files and documents you choose with your phone and computer and friends and customers and , and, and. Really a useful application and guess what, if you use the default 2gb of memory you get this for no charge.
- 4. As I learn more and more about the Iphone and applications that go with my smart phone I will include instructions and suggestions on my web site and in this news letter.
- 5. I am currently in the process of writing a presentation telling how to do updates and what to look for, so if you have some suggestions or idea's please feel free to contact me with your information or questions.
- 6. Just to let all of you know I did some other changes, although my cell phone number is really the same I am telling people to use my new number 707-356-9244, This is my Google Voice number and this allows me to use text and other things with my new phone without charges for text etc. This process with google voice and an attachment in thunderbird has allowed me to share my phone, computer and more contacts. It is very handy to have all this information in one place. I will talk about this in a HowTo's.
- 7. Here is some information for you MAC users about the Flashback Virus, head and read and do something about this, you could be infected: http://techcrunch.com/2012/04/13/apple-releases-mac-flashback-trojan-removal-tool/
- 8. Please remember to do your updates, there are some new problems out there and they are nasty, do your scans etc.

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