## RAT Support News Letter

Date: 4/13/2012

News Letter #17 June 2012

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at <u>support@ratsupport.com</u> and tell me you don't want to be on the list. I will remove you from the news letter list.

- 1. Here is some information for you if you have kids, or your family has kids. This link talks about smart phones and young people and what parents should do to protect them and to have an idea of where they are. <u>http://www.appolicious.com/tech/articles/12113-five-things-to-do-before-giving-your-teenager-a-smartphone</u>
- 2. Well now is a good time to talk a little about my experience with my Iphone and Ipad. I think the Iphone is OK but not anything special. I have taken the time to investigate the applications for the Iphone and I am sure most are on Android machines also. As for the Ipad, I have not found a good use for one yet, it just seems like a bigger Iphone. The best application I have found is called GV Connect and it works with Google Voice and my email client Thunderbird. I have one phone number from Google Voice 707-356-9244 and you will get both my Iphone and my home phone within the times I allow the phones to ring. It also syncs all my contacts on all my devices and sends me an email with my voice mail's . Works well.
- 3. A couple of other apps that work well with or without a smart phone. Dropbox is a good way for you to share your files from computer to computer or your Ipad or Iphone if you want, check it out: <a href="https://www.dropbox.com/">https://www.dropbox.com/</a>. Another good app is Evernote that allows your to share your notes from machine to machine and to your Ipad or Iphone and this one works well also: <a href="http://evernote.com/">http://evernote.com/</a>. Both applications use the Cloud if you were wondering.
- 4. For those of you that still have not put anti-virus and anti-spyware software on your computer, it is a good time to do that. Keep it up to date and run scans at least once a week. You have to be part of the protection of your computer and it's information.
- 5. As warm weather comes upon us it might be a good time to clean your computer's insides and the power supply. To do this just use a vacuum and get all the dust and lint out. Look for the heat sink over the CPU and be sure to clean that.
- 6. Here is an interesting site that talks about backups, as you know I do believe everyone should do backups. Take a look ; http://www.microsoft.com/athome/setup/backupdata.aspx