## **RAT Support News Letter**

Date: 4/13/2012

News Letter #17 June 2012

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at <a href="mailto:support@ratsupport.com">support@ratsupport.com</a> and tell me you don't want to be on the list. I will remove you from the news letter list.

- 1. The middle of this month I will be venturing to Idaho to see my son and his family. I will take my portable and Ipad with me so I might be able to help some people via remote connect or talk on the phone to help.
- 2. Here I go again. Had a couple of accounts still not doing their updates and running scans with their anti-virus and anti-spyware software. I can not tell you how important it is to do this. These days there are people or companies that are trying to put advertising on your computer or to look into where you are going on the internet so they can target you. Your anti-virus and anti-spyware softwares do not give complete safety unless your update and run complete scans. Please !!! Please !!! do your updates and run the scans, I run my anti-spyware software in quick scan every day and I turn both anti-virus and anti-spyware full scans on Fridays.
- 3. The government is doing more and more to beat the hackers and crooks, this means you should report any abuse you have seen. Here is a site with information on reporting abuse: <a href="http://www.consumerfraudreporting.org/reporting.php/">http://www.consumerfraudreporting.org/reporting.php/</a>.
- 4. I have worked on a new computer the other day that had a solid state drive for it's hard drive, WOW how nice is FAST !!!. Here is a site that reviews the latest solid state drives. <a href="http://solid-state-drive-review.toptenreviews.com/">http://solid-state-drive-review.toptenreviews.com/</a>.
- 5. In the world of the internet and email I get email's about some warning or telling me that something bad is going to happen soon and don't open an email if you get one like this etc. Before you send one of these to your friends and family please take a little time and check out the threat yourself via: <a href="http://www.snopes.com/">http://www.hoax-slayer.com/</a>. It is important to now send emails with no meaning because it just fills up people's inbox and does no good for anyone.
- 6. Please be careful of opening an email from someone you know with the subject of "Hey", this could be a virus. Please check out this information about Firefox 13: <a href="http://www.sitepoint.com/new-tab-thumbnails-expose-private-data/?">http://www.sitepoint.com/new-tab-thumbnails-expose-private-data/?</a>
  <a href="http://www.sitepoint.com/new-tab-thumbnails-expose-private-data/?">http://www.sitepoint.com/new-tab-thumbnails-expose-pr