

RAT Support News Letter

Date: 02/14/2011

News Letter #2

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at support@ratsupport.com and tell me you don't want to be on the list. I will remove you from the news letter list .

1. Something I have noticed in my travels. A number of users don't seem to understand that keeping large numbers of emails in their inbox is a large problem. Depending on how you do your email, browser or email client the problem is the same. It take space and slows down your email system. I strongly suggest that you make folders for the various types of email you get and place emails in appropriate folders. This will help in trying to find an old email and keep your inbox at a manageable size.
2. Let's talk about P2P programs for a little while. Here is a link to an article on where spyware comes from: <http://ezinearticles.com/?Where-Does-Spyware-Come-From?&id=559578>. As I have stated before there is no such thing as free, please do not use the lime-wire type programs, they will only give you problems in the long term. Please have anti-spyware software on your machine and keep it up to date and do scans on a regular basis.
3. I hope this news letter has been of some service to you. I will be creating some How-To's and other information and making them available on the web site. I have a few presentations already on the web site at <http://www.ratsupport.com/education.html> and select the pull down list Presentations on Various Subjects, Networking, Internet and VPN are current subjects. Please feel free to request any subject you would like me to prepare a presentation on.
4. With the large number of spy and add ware on the internet these days and most people do not like to do their updates and malware scans, I strongly suggest some keystroke protection, I currently using keystrokescrambler. Check this out and install if you want : <http://www.qfxsoftware.com/>.
5. I am currently taking a course on HTML5, now I know most of you don't know what this is and don't really care but it is some fantastic stuff and will be the answer to many internet and office applications in the following years. HTML (Hyper Text Markup Language) is what web developers or web development software uses to create web pages, HTML5 has many new features that can be added to web sites and as I learn I will use some HTML5 on my web site.
6. In a final note, It is very important to have only one anti-virus program on your computer at any one time. Be careful of downloads that have a checked box for the addition of additional software and make sure if you want to add new anti-virus software that you uninstall the old, reboot and then install the new.

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