

RAT Support News Letter

Date: 03/31/2011

News Letter #3

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at support@ratsupport.com and tell me you don't want to be on the list. I will remove you from the news letter list .

1. If you use AT&T DSL then there is some information you need to know, as they are going from their old connection equipment to the new equipment they have made some changes to accounts that may not be clear. One of the changes is that AT&T seems to be blocking port 25, on face value you might ask SO ????. Well AT&T uses ports 995 for the POP email connection and 465 for the SMTP (outgoing). This is why they block port 25 which was the old standard SMTP port but due to spammers and other problems they block port 25. If you want to use an Email Client like Thunderbird or Outlook and want an email address that is not AT&T's then you will have to contact them to get the port 25 opened up.
2. Internet Safety is a big thing and I found a site that give good guidance to this problem. The F.B.I. Has a special page for this. <http://www.fbi.gov/stats-services/publications/parent-guide/parent-guide> I strongly suggest you read this information if you have children that have access to the internet.
3. With the old file structures Defrag was something that needed to be done on a regular basis, Today in the Windows environment using NTFS file system I don't think it is as important, but here is a little information on this subject. http://www.geekgirls.com/windows_defrag.htm.
4. Here is some information on Desktop Cleanup. When your desktop gets too many icons on it then a cleanup is necessary, Here is some information on this <http://pcworld.about.net/magazine/2012p196id105860.htm>. On this subject I also suggest you use Shortcuts to folders on one of your hard drives instead of putting files on your desktop. To make folders in Windows just click on the drive you choose to put the information onto an then right click and select NEW and then New Folder, be sure to use a good name that makes sense to you. Then you can right click on that folder and select send to and put the shortcut on the desktop.
5. Finally I need to say again, It is very important to do updates to your operating system, anti-virus and anti-spyware software. I keep finding that people do not do their updates and do not scan their computers on a schedule. It is important to do the updates and scans on a regular schedule. If you have Superantispyware and Windows 7 then here is a tip. Once a week close the Superantispyware software program and then right click on your desktop icon and select run as Administrator. This will allow the program to do updates as Administrator which it needs, then do the updates from the menu.

RAT Support News Letter