

## RAT Support News Letter

Date: 04/26/2011

News Letter #4

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at [support@ratsupport.com](mailto:support@ratsupport.com) and tell me you don't want to be on the list. I will remove you from the news letter list .

1. Have created a Web Page on my Web Site for How To's. This is intended to be a place where How to do things can be displayed and used by all. All you have to do is go to my Contact Us page and request a How To and we will do our best to create something useful. <http://www.ratsupport.com/howto.html> The first one is how to do Remote Support at Ratsupport.com.
2. Found something on the Web that everyone with a wireless router should be aware of. Some people purchase a wireless router for good reason, to have access the the internet from anywhere in their house or business. This is not a bad idea BUT you should always put security into the router so other persons can not connect to your network without your permission. A number of people in the US have been charged with downloading child porn only to find out it was an neighbor. If you don't know how to setup your wireless router with security, please contact with with the make and model of your router and I will make a presentation showing you how to setup the encryption and security on that router. There is some information on my how to page in the Ratsupport pull down that shows basics to configure Wireless Security.
3. Some good habits to get into: Schedule and do your updates of Anti-Virus and Anti-Spy ware as well as the operating system on a regular basis. Clean your computer at least twice a year, use a vacuum and be sure to get the heat sink that cools the CPU, also clean the filters and openings of the power supply and vents.
4. Spy ware is growing and getting more of a problem all the time. You might want to look at this Microsoft solution: <http://www.microsoft.com/windows/products/winfamily/defender/strategy.msp>  
I myself use Superantispyware and Malwarebytes to protect my machines. This problem is not just for Windows machines. Some Mac information : <http://www.ffbx.net/antivirus/best-anti-spyware-mac-2011>.
5. As I have asked before, I am looking for idea's and questions to put into the newsletter and my web site so all can enjoy the information. Feel free to contact me via this link : <http://www.ratsupport.com/contact.html> and fill in the information and give me some idea's. The more questions asked the more information I am able to share. I am working on a How To about Windows 101, and then will try Linux 101, in other words some basic operations in the operating system. Please feel free to send me an email with your request.

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