RAT Support News Letter

Date: 08/01/2011

News Letter #7

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at <u>support@ratsupport.com</u> and tell me you don't want to be on the list. I will remove you from the news letter list.

- 1. As I always say Backup, Backup. Well I thought I would start this News Letter with some idea's of how to backup or at least what is necessary. There are a number of hardware backup devices, Network Attached Storage (NAS), Flash Drives, Read/Write CD's and DVD's (if you have the software), a server on your network. The Idea is to have a second place to put your important data. This data includes, Pictures, Music, Bookmarks, Email Address Books and Important Documents.
- 2. For information on how to do a backup you can go to my web site and look at the link Windows 101 if you are a Windows user, if not let me know what your operating system is and I will prepare a presentation for you. <u>http://www.ratsupport.com/education.html</u> and look for presentations. Basic procedure is to copy a folder on your computer to the backup device. For free backup software you might be interested in this link: <u>http://www.techsupportalert.com/best-free-backup-program</u>. Personally I like doing the backup's manually myself.
- 3. Another thing a user can do it to Partisan their hard drive into two logical drives, that is one hard drive acting as two different drives on your computer. By doing this you have a better chance of saving your data. If you get a bad Virus or other Malware that causes the hard drive <u>C:</u>\ to be formatted and you don't have a backup then you will loose your data, but if you have both a <u>C:</u>\ and <u>D:</u>\ drive on your computer then the data can be on the <u>D:</u>\ drive and the operating system on the <u>C:</u>\ drive. The Operating system can be replaced and applications reinstalled and your data will still be there. Just so you now I have two hard drives on my work machine and five logical drives on my Network Attached Storage.
- 4. OOOH my goodness, as I put the NAS on my home/work network I did something I should not have done and allowed the NAS to take over my router and keep people from getting to my web server, I am soooooo sorry if this caused any problems for you. I now have it working properly again. I guess this is what I get for doing new things and not knowing all there is to know. LOL.
- 5. For the MAC users, here are a couple of cool links on new things in the world of MAC. <u>http://www.apple.com/macosx/</u> on the new OS, and <u>http://www.apple.com/macosx/whats-new/features.html</u> on the 250 + new features. I hope You enjoy the links.