**RAT Support News Letter** 

Date: 09/30/2011

News Letter #9

This news letter is intended to help the people that I enjoy doing business with and anyone else that happens upon this news letter.

If you don't want to get this news letter on a monthly basis then feel free to email me at <a href="mailto:support@ratsupport.com">support@ratsupport.com</a> and tell me you don't want to be on the list. I will remove you from the news letter list.

- 1. Cloud Computing, what the heck is that. Well as I see it there are these big servers in the world and they are going to have applications running on them, it could be a word processing application, business application, etc.. The user will probably join a group or something and get access to these applications via their web browser and do their work there. This means no more having to purchase MS Office and such. Cloud Computing is not here yet, but on the way with the new browsers able to use HTML-5 and CSS-3. Hope this clears up things. For more information on Cloud Computing you can check out this link: http://en.wikipedia.org/wiki/Cloud\_computing
- 2. Bot's and Botnet is a new problem in the internet world. It is important for you to realize this type of malware is out in the WWW. You can learn about Bots at this link: <a href="http://www.readwriteweb.com/archives/is\_your\_pc\_part\_of\_a\_botnet.php">http://www.readwriteweb.com/archives/is\_your\_pc\_part\_of\_a\_botnet.php</a>. At the bottom of the article there are some suggested programs to install on your computer. It looks like one of the big Botnet culprits was just arrested in Portugal and he gave up all the people that he sold his software to. Should help, but if you get a call from the world group tracking Bots then I strongly suggest you make sure they are who they say they are and run your current up to date anti spyware and anti virus software.
- 3. A good question? Why do I need a Router? Well I think it is important that all persons connected via a DSL or CABLE connection have a router and not just a modem. The Router will provide you with a hardware firewall that will limit outside persons from getting into your network. Also you can purchase a Router with wireless abilities and this will allow you to move about your house and stay connected to the internet. Please be sure to use good security settings if you have a wireless connection in your home or business. Routers come in many styles and have a number of functions. Some are just a simple home device and some are for small business that can include VPN (Virtual Private Network) and other features. Depending on your choice of device they can cost from \$40.00 to \$500.00 so shop around. If you are going to purchase a Wireless Router I suggest you get one that is Wireless N capable, this is the longest range and fasted as they are currently configured.
- 4. REMBER to backup your important data to a external hard drive, R/W cd or dvd, or memory stick. Please also make sure you are doing your windows updates, spyware updates and anit-virus updates.